

## David Stovall/TMS/Toyota 11/16/2007 11:51 AM

To Teruhisa Kamada/E/TMC0@TMC0

cc Sanshiro Ishii/KAISA/TMC0, Wayne Hutchinson/TMS/Toyota@Toyota, Richard Jung/TMS/Toyota, Mark Kubota/TMS/Toyota, George Morino/TMS/Toyota

bcc

Subject 7LB Final Documents

## Good morning Kamada-san,

Please find the final documents attached below for SSC 7LB part 2. Please note that after TMC approval, Lexus added a "Customer Care" section at the very bottom (please see below for details). If you have any questions or concerns please don't hesitate to call or email me. Thank you!

## **Customer Care**

Lexus' usual customer care amenities (car wash, fuel fill-up and loaner vehicles) apply to this SSC. Specific details may be found in TIS in the General Procedures for Limited and Special Service Campaigns.





SSC 7LB Dealer LetterPhase Two Final doc SSC 7LB Area Letter Phase Two Final doc

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